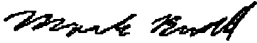


CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No. 16564-US-CONT
Applicant(s): Chang LIM, et al.			
Serial No. 10/796,051	Filing Date March 10, 2004	Examiner BAROT, BHARAT	Group Art Unit 2155
Invention: INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD			
<p>I hereby certify that this <u>response to Office Action dated April 8, 2005</u> <small>(Identify type of correspondence)</small></p> <p>is being facsimile transmitted to the United States Patent and Trademarks Office (Fax. No. <u>703-872-9306</u>)</p> <p>on <u>July 8, 2005</u> <small>(Date)</small></p> <p style="text-align: right;"><u>S. Mark BUDD 53,880</u> <small>(Typed or Printed Name of Person Signing Certificate)</small></p> <p style="text-align: right;"> <small>(Signature)</small></p> <p style="text-align: center;">Note: Each paper must have its own certification of mailing.</p>			

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**PATENT**

Agent's Docket No. 16564-US

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of )

LIM, Chang et al. )

Serial No: 10/796,051 )

Art Unit: 2155

Filed: March 10, 2004 )

Examiner: BAROT, Bharat )

For: **INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND  
METHOD**

July 8, 2005

Commissioner for Patents  
U.S. Patent and Trademark Office  
Alexandria, VA 22313-1450**TRANSMITTAL LETTER**

Sir:

Please find enclosed for filing:

- Response to Office Action dated April 8, 2005
- Transmittal of Information Disclosure Statement Form
- Information Disclosure Statement By Applicant – Form PTO/SB/08a
- Certificate of Transmission By Facsimile (2)

Respectfully submitted,

BY: Mark BuddS. Mark Budd  
Reg. No. 53,880  
Agent of RecordMARKS & CLERK  
P. O. Box 957, Station B  
Ottawa, Ontario Canada K1P 5S7 (613) 236-9561**RECEIVED  
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**Serial No. 10/796,051**  
**Art Unit 2155**  
**VIA FACSIMILE 703-872-9306**

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PATENT

**Agent's Docket No. 16564-US**

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**July 8, 2005**

**Commissioner for Patents  
U.S. Patent and Trademark Office  
Alexandria, VA 22313-1450**

**RESPONSE TO OFFICE ACTION DATED APRIL 8, 2005**

**Sir:**

In response to the Official Action dated April 8, 2005, please amend this application as set forth below: